



Riverside Primary School

Ferry Road, Hullbridge, Hockley, Essex, SS5 6ND

Headteacher: Mrs Claire Smith

Tel: 01702 230911

Email: admin@riversideprimary.co.uk **Website:** www.riversideprimary.co.uk

Thursday 1st October 2026

Dear Parents and Carers,

All Year Groups - Helping Us Plan Future Support for Families

As part of our ongoing commitment to supporting children and families, we would like to take this opportunity to introduce and/or remind you of the support available through our Family Support Worker service.

Gemma Sullivan, Family Support Worker (FSW), has been working within the school one day each week since the January term. Whilst she may not have worked directly with your child, she is a familiar face within the school community and has supported many children and families during her time here.

Gemma can work with families both within school and independently of the school environment, depending on the needs of the child and family. The Family Support Worker service is an independent service that the school has chosen to access in order to further enhance the support available to our children, young people and their families.

Support can be offered on a one-to-one basis, through workshops and courses, or by helping families access other services and professional support where needed.

To help us understand the needs of our families and plan future support, information sessions and workshops, we would be grateful if you could complete the linked questionnaire <https://forms.gle/4dZSK86yhFRnHEL7>. This questionnaire will close at 9am on Wednesday 14th October 2026. Your feedback will help ensure that the support available is relevant and beneficial to our school community.

Yours

Mrs Claire Smith
Headteacher

